



Not quite what you were after?

For assistance, please contact our customer service team: [enquiry@goodwoods.com.au](mailto:enquiry@goodwoods.com.au)

### Eligibility for return

- Full Price items – Within 30 days for refund or exchange
- Sale items – Within 14 days for refund or exchange
- Returns period is from receipt of order delivery
- **Items purchased at more than 50% off the RRP are considered Final Sale, which are not eligible for a refund or exchange, unless they are deemed faulty.**
- Customers are responsible for return postage and any costs associated with the return, unless the product is deemed faulty.
- Faulty item? Please contact us first via email [enquiry@goodwoods.com.au](mailto:enquiry@goodwoods.com.au) or phone 1800 822 587.

### How to make a return

1. Fill out this form
  - If you are eligible and would like to exchange the product, please indicate what you would like instead.
2. Pack your item/s for return
  - **Don't forget to include this form**
3. Processing
  - Should the returned item/s not meet our Returns and Exchange policy, your items will be sent back to you.
  - If we have sold out of the size you require, a refund will be processed.
  - Please allow 2-5 business days for processing after your return is received.

NAME:		PHONE:		ORDER #	
-------	--	--------	--	---------	--

QTY	Product Name	Size	Further Info	Refund or Exchange

Notes/Comments: